



# GET IT INSTALLED

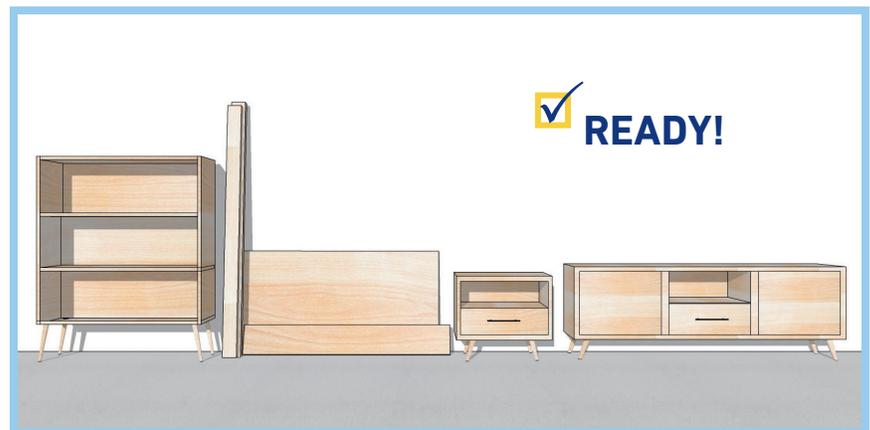
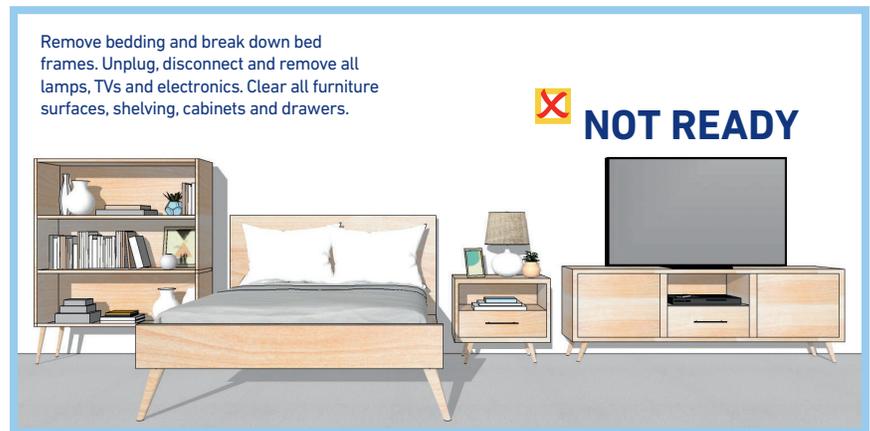
## PREP YOUR SPACE GETTING READY FOR NEW FLOORING INSTALLATION

Thank you for choosing Lowe's for your new flooring. We'd like to help you have a successful installation experience. Please read these preparation guidelines carefully. Proper planning and preparation of your space helps to reduce delays, avoid additional charges and ensures a smooth installation.

### PRE-INSTALLATION CHECKLIST

- Remove electrical items.** Unplug, disconnect and remove all electronics and electrical items, including lamps, computers, smart home devices, stereos, TVs, DVD players, etc.
- Clear furniture surfaces.** Make sure that all furniture surfaces, bookcases, shelving and media cabinets are completely cleared.
- Remove miscellaneous items.** Remove small items such as china, tabletop pictures and any fragile, precious or high-value items from all rooms or spaces receiving new flooring.
- Clear the walls.** Remove pictures, mirrors, drapes, wall hangings and art from walls along pathways for furniture moving, debris removal and flooring installation.
- Break down beds.** Remove bedding, remove items under beds and break down bed frames.
- Prep closets.** Clear closet floors and remove any low-hanging items up to 3 feet high.
- Clean up after your pets.** Have any pet soiled areas thoroughly cleaned prior to installation.

**If you have paid for this service,** the Independent Contractor will move normal household furniture on the day the installation begins. If you have not paid for these optional services, as stated on the customer contract, then you will need to make arrangements to have this done prior to the day of installation. If not completed, additional charges may apply and installation may be delayed on the day of install.



### IMPORTANT NOTE

**Non-Movable items.** The Independent Contractor will not move certain items such as antiques, electronics, pianos, pool tables, waterbeds, adjustable beds, aquariums, safes, pinball machines, exercise equipment, etc.

**Specialty items.** If additional charges apply for moving furniture, the Independent Contractor will advise you and the additional charges will be included in the quote from Lowe's.

### IF YOU'RE PREPPING THE SPACE YOURSELF...

- Remove old flooring.** Existing flooring should be torn out and removed from all rooms that will receive new flooring prior to the day of installation.
- Leave tack strips.** If you're having new carpet installed, existing tack strips should be left in place. The Independent Contractor will determine what sections to replace.

### QUESTIONS?

Call **888-516-1010**  
in these states: SC, GA, AL, NC, TN, KY

Call **877-505-4923**  
in these states: VA, MD, WV, IN, MI, IL, OH, IA, WI, PA, DE, NJ, NY, CT, RI, MA, NH, ME, VT

**Contact your local store**  
in these states: FL, OK, TX, AZ, NM, CA, NV, MO, AR, KS, NE, MN, SD, ID, UT, WA, CO, OR, MT, LA, MS, AK, HI, WY, ND



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